

Environmental Policy

Forest Veterinary Centre, part of the Linnaeus Group, offers a range of high-quality veterinary services for small animals via our practices situated in Essex (Harlow/Epping), and London (Woodford Bridge/Isle of Dogs)

Forest Veterinary Centre represents the best in pet healthcare, with our four branches in Epping, Woodford Bridge, Harlow and Isle of Dogs, we provide high-quality veterinary services. In addition, we also accept veterinary referrals from local vet surgeries in Essex and South East of England.

Our philosophy is simple – to provide premium pet health care by our professional and compassionate team. All our surgeries are equipped with state-of-the-art facilities that put your pets' well-being first and foremost.

Having over 30 years of experience as a veterinary practice, we understand the stresses and strains that pet owners can undergo when their animals face the prospect of needing medical treatment. It can be a hard time for everyone involved.

At Forest Veterinary Centre (FVC) in Essex, we pride ourselves on making sure that all of our clients and patients are treated with the utmost care and attention to make any pets' stay with us as comfortable as we can. Our team works hard to provide friendly, knowledgeable support to pet owners, while maintaining the very highest standards in patient care and client service.

Our core environmental impacts opportunities are Climate Change, Waste Management and Responsible Pharmaceutical and Chemical Stewardship. We acknowledge that our operations have an effect on the environment and our ambition is to continually improve by:

- Initiating access to sustainability-focused forums and training for associates
- Monitoring key resources such as electricity, gas, water, anaesthetic gases (including introduction of sage tech systems to collect waste anaesthetics gases. Introduction of waste reduction targets for the group.
- Improved resource management including sustainable procurement choices and waste management plans
- Providing our clients support on preventative care strategies
- Accepting returns of unused or out-of-date veterinary medicines to our practices
- Being compliant with applicable environmental regulations and meeting our clients' expectations.
- Supporting sustainable transport options and healthy lifestyles for our Associates
- Engaging with One Health projects
- Using sustainability performance metrics to drive change

FVC are committed to reducing their environmental impact through a journey of continual improvement which will include becoming members of the Investors in the Environment accreditation scheme 2027

The Senior Leadership Team have designated responsibility for the day-to-day implementation of this policy.

We communicate this policy to our Associates, ensuring that they are provided with training to increase awareness of environmental matters and opportunities to make changes.

We make this policy available to our clients through our practice website and we welcome ideas or questions from clients via our Client Care teams.

For further questions on Linnaeus Sustainability, please contact sustainability@linnaeusgroup.co.uk or go to the website at <https://www.linnaeusgroup.co.uk/about-us/sustainability> for more information.

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